

Barcode Infrastructure And Support

The *BIAS* Support System is here to protect your business by offering the highest level of support available, when it's needed most.

When you repair with *BIAS*, it is a unique all in one package that is tailored individually to your organisation by offering a variety of service levels, superb turnaround times and the highest quality repairs and more importantly... peace of mind.

All work is carried out at *BIAS* Technology's repair facility in Poole, Dorset by a team of dedicated engineers with over 65 years experience in the data capture and auto identification industry.

The *BIAS* Technical Sales Team

If data collection matters to you, then you matter to us, we are able to provide an entire package of technology and knowledge. So whether you are looking to start using data capture, simply adding to your portfolio or need accessories, the *BIAS* team are here to assist you.

Our expertise covers all aspects of barcode data capture, whether it's new, legacy or refurbished equipment.

Free Helpdesk Support With Every Maintenance Contract.

With technicians on hand to help!

For more information on how *BIAS* Technology can help your business and fulfil your requirements please contact:

Email : enquiries@biastechnology.com

Tel : 01202 630161

Fax : 01202 620959

BIAS Technology Support Limited
7 Blackhill Road West
Holton Heath Trading Park
Poole
Dorset, BH16 6LE

BIAS Technology is a recognised company which adheres to strict quality and environmental processes.



Visit *BIAS* online at www.biastechnology.com

OR

Scan our QR-Code below with a smart phone.



BIAS

Company No. 06598797. VAT Registration No. 932858886

BIAS



Sales



Service



Solutions

For all your Barcode and Auto-ID requirements.

BIAS Technology

BIAS Support can offer a wide range of...

Repair Types -

- Maintenance Contracts
From 6 months up to 5 years.
- Pay As You Go Repairs
7 - 10 day turnaround time.
- Prepaid Voucher Repairs
1 voucher per repair, knowing all up front costs.
- Customised Repairs
We listen to what you're asking for and tailor our service to you.

Repair Levels-

- Warranty Packages
For all new and used equipment.
- Clean Care Programme
- Helpdesk Support
- Wear and Tear Only
- Wear and Tear Inc Physical Damage

Turnaround Times -



As Part Of Our Support Package:

- We fix all faults found, not just the ones reported.
- We cover all manufacturers, makes and models.
- We even cover manufacturer discontinued models enabling you to keep units longer.
- All repairs include 90 day service warranty.

Be In Control -

As part of The BIAS support service we are happy to offer all of our customers access to 'The Gateway' our online service centre, for booking units in and tracking them through the repair process.

Free Evaluation ... Everytime -

Why pay to find out whats wrong?

We offer a free evaluation service for all of our customers.



BIAS 'What If?' -

What if the person who looks after your equipment is away?
What if during those seasonal busy peaks you need additional support?
BIAS has the answer! With bespoke packages to fit your business demands.

Sales Of Equipment & Complete New Barcoding Solutions

At BIAS Technology we specialise in supplying new, used and legacy equipment, even if the manufacturer has discontinued the unit or has been rebranded. We also have the ability to supply accessories for all makes and models of barcode scanners, from screen protectors and styluses to batteries and wrist straps.

We pride ourselves in understanding your business needs, from a simple digital stock taking solution to a complete warehouse management system. We fit our services to meet your business requirements.

So if you're after a single unit, 100 units or a complete Auto-ID solution, give the BIAS Technical Sales Team a call today!

