



## Case Study

### Moving to a new site

In 2008, a grower, packer and supplier of fresh fruit and vegetables, based in Spalding with approximately 200+ employees. The company supply to all sectors of the UK Market.

The company was moving premises to a new site. However the new site was an old production facility with storage sheds. There was a huge amount of work to be undertaken as there was no infrastructure in place. It was at this point they contacted BIAS Technology for a consultation on how to proceed.

We worked closely with them on their storage and production processes. Also we performed a comprehensive site survey in order to maximise the WIFI efficiency. Recommended new hand held Bar Code terminals that would upgrade their existing fleet with minimal impact to the current users at the old site, including future proofing any software/server upgrades.

Having agreed on a plan of action. The site was installed with Data Cables and Switch Cabinets, placed at strategic points to minimise the cable runs and maximise data throughput. Wireless Access Points (AP's) were fitted where possible above newly built cold store buildings and Antennas passed through the ceilings so as to minimise any harsh conditions for the AP's. Some AP's were fitted into temporary enclosures as the building process was ongoing. After the wireless was installed a full wireless survey of the site and health check was performed and commissioned.

During the first few operational months BIAS Technology gave continual support by means of:-

- Upgrading the wireless drivers of the hand held terminals to fix a communications problem.
- Visit site in order to fix an inherent manufacture fault of the terminals.
- Move AP's when the new lining within the building were built.

We have always been available to give Technical Support, whether it's at the end of the phone or going to site to resolve any issues.

Over the following years the customer has made significant changes to their site and software. BIAS have always helped fitting additional AP's, installing software and making configuration changes as well as supplying upgraded hand held terminals.

Can we  
help you,  
call  
01202  
620955