



# Testimonial / Case Study

## M3 Mobile - Service Provider

In 2013, M3 Mobile (a South Korean based manufacturer of Barcode products) were experiencing aftersales service issues with its then UK based service provider. It was brought to the attention of the M3 Mobile UK Sales Manager to find a more reliable and efficient service company to assist M3 Mobile with its aftersales operations in the UK.

The UK Sales Manager had been recommended by several Customers of BIAS Technology to approach them as they had always been reliable and professional at all times.

After an initial meeting between BIAS Technology and the M3 Mobile UK Sales Manager, a senior manager of M3 Mobile flew over from South Korea to meet with the management of BIAS Technology and confirm the migration to the new service provider. This was confirmed in December of 2013 and BIAS Technology has been the service provider to M3 Mobile ever since.

**M3 MOBILE**  
Your Best Mobile Business Partner  
**REPAIR CENTRE**

I have worked with BIAS Technology Support Limited over many years. I can safely say I have not come across another repair company like it. In fact I have not come across many with their enthusiasm; full stop! They will always tell you how it is- just what I like. They will always try and go the extra mile. If they say they are going to do something, they will! Basically to sum up, one of, if not the best company I have ever had the pleasure to work with.

M3 Mobile - UK Sales Director

**M3 MOBILE**