

For Android™ 10

Enterprise Mobility
PM30
User Manual

## Instruction

This manual provides information about basic features and using the PM30. Please read carefully before using your handy enterprise device and peripherals to ensure safe and proper use.



Note: Screenshots in this manual may differ from actual screens.

## **Revision History**

Revision	Date	Description
V01	04 Mar 2021	Initial release.
V02	22 Mar 2021	Removed slot number of 2SC in Charging image
V03	20 May 2021	Modified Wireless charging chapter Added Smart charging, Check device Health chapter

### PM30 SKUs

The contents of this manual can cover the following SKUs.

SKU	Part Number	os	RAM /Flash	Power	Data Capture	Network
SKU1	PM30G3K03DHE0F	Android GMS 10 4G/64G	40/040	3,250mAh, 4.4V battery	Scanner - N2601  Camera – Rear, Front camera	WiFi/BT
SKU2	PM30G6K03DHE0F		40/040	Wireless charging	NFC Fingerprint sensor	LTE, GPS, WiFi/BT

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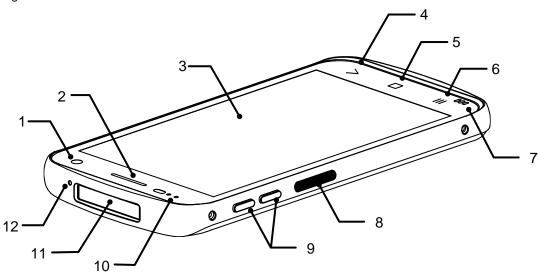
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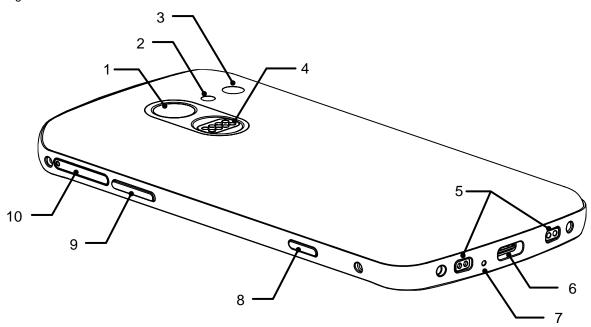
## **Device Parts**

Figure 1 PM30 Front view



No	Name	Description
1	Front camera	Take a picture
2	Receiver	Use with making a phone call
3	Screen	Display all operating screen
4	Back button	Go back to previous screen
5	Home button	Go to home screen
6	Recent app button	List up the recently used apps
7	Speaker	Ring system sound
8	Push-To-Talk / Scan button	Use PTT function or scan a barcode by pressing (Programmable button)
9	Volume up & down button	Control the volume (Programmable button)
10	LED Indicator & Sensor	Indicate the power status and notification (Find more details in <u>LED Indicator</u> )
11	Scanner	Scan a barcode
12	Microphone (Second)	Use as Microphone with main microphone

Figure 2 PM30 Rear view



No	Name	Description
1	Fingerprint sensor	Use fingerprint for authentification
2	Flashlight	Use flashlight in camera or torch mode
3	Rear camera	Take a picture
4	I/O connector for sled type accessory	Connector for communication with a sled type accessory (RF300 or gun handle)
5	I/O connector for charging	Connector for cradle charging
6	USB Connector	USB Type C connector for charging and data communication
7	Microphone (Main)	Use as Microphone with second microphone
8	Power button	Turn on / off the device
9	Scan button	Scan a barcode by pressing (Programmable button)
10	Card tray	Insert a microSD card, and nano SIM card (LTE SKU only)

## **Product Standard Accessories**

The following items are in the product box.

Accessory	Name
	AC/DC power supply
	Country plug
	USB type C cable
	Card tray eject pin
& Z	LCD protection film



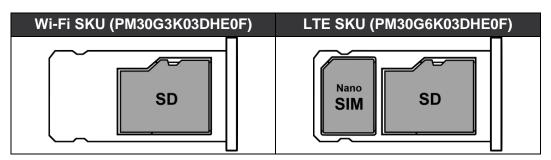
Note: The images may differ from the actual accessory.

### Install SIM & SD card

#### PM30 supports

- · microSD card
- Nano SIM card LTE SKU (PM30G6K03DHE0F) only

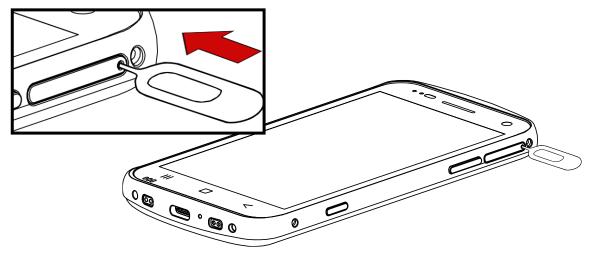
Refer to the table to find out the difference.



#### To install the cards,

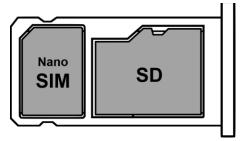
1. Insert the sharp side of the card tray eject pin to the card tray hole of PM30, and then push until the card tray is slide out. Pull the card tray out.

Figure 3 Detach card tray

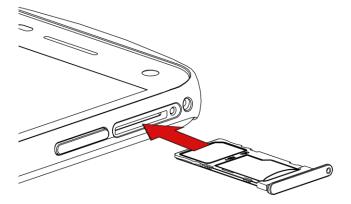


Insert the Nano SIM card and microSD card into the proper slot. (Gold contact must be facing down.)

Figure 4 Card orientation



3. Put the card tray back into PM30. Figure 5 Insert SIM card and SD card



## Charge the device

Before using PM30, charge the device enough to use. PM30 can be charged with power adapter or charging accessories (cradles, wireless pad, and PMBooster).

### **Battery specification**

- Capacity: 3250mAh / 4.4V
- Rechargeable battery (Non-removable)

### **Smart Charging**

PM30 supports three charging modes to provide optimal battery performance for your work. Each mode controls the charging current or the maximum charging level to meet the needs.

When the device is charged to the maximum charging level, the device turns to a fully charged state (Power LED lights green. Refer to <u>LED indicator</u>).

#### • Normal mode (Default)

- Standard charging mode
- Maximum charging level: 100%

#### Life-X mode

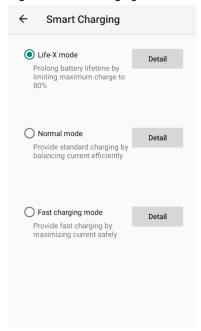
- limits the maximum charging level to extend the battery lifetime.
- Maximum charging level: around 80%

#### Fast charging mode

- Charges PM30 faster than the other modes.
- Maximum charging level: 100%

To set smart charging mode, go to **Settings** > **Battery** | > **Smart Charging** or **EmKit** | > **EmSettings** | > **Smart Charging**.

Figure 6 Smart charging



Find detail information of each mode in **Detail** and select the desired mode.



**Note:** You should charge PM30 through power adapter or cradles to use the most of the smart charging feature.

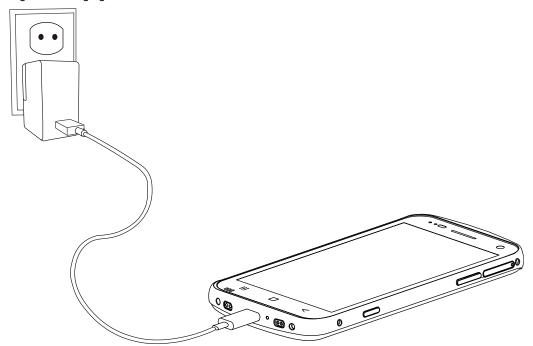
### Charge with power adapter



**Caution**: Always use an original charger and cable from Point Mobile. Other chargers and cables may damage PM30. Also, make sure the charger and cables are not wet. Follow the <u>battery safety Information</u> for safety of using the battery.

- 1. Assemble the country plug, AC/DC power supply and USB type C cable.
- 2. Connect the cable to the USB connector of PM30.
- 3. Provide power by plugging the power supply to the wall socket.

Figure 7 Charging PM30



### **Charging accessories**

There are four PM30 optional accessories for charging. SSC (Single Slot Cradle) and 2SC (2 Slot Cradle) are charging cradle, and wireless charger, and PMBooster. PMBooster can charge the PM30 only, and other accessories can charge the PM30 and its accessory as below table.

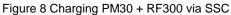
	2SC	SSC	Wireless charging pad
PM30	0	X	0
PM30 + Protective case	0	X	0
PM30 + PMBooster	0	Х	X
PM30 + RF300	Х	0	X
PM30 + Gun handle	Х	0	X

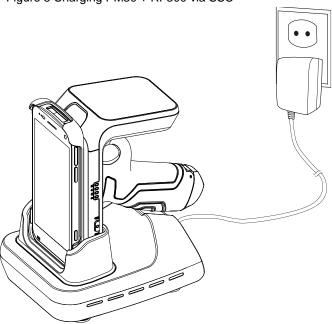
#### SSC

SSC can charge a PM30 with a sled type accessory (Gun handle or RF300) mounted. To charge PM30 using SSC,

- 1. Assemble the power adapter and AC plug, and connect it to the cradle to provide power.
- 2. Install PM30 with sled type accessory mounted.

PM30 and RF300 will be charged simultaneously. So, make sure the charging animation is displayed on the PM30 screen and charging LEDs of the PM30 and RF300 light on. (Refer to LED indicator and RF300 User manual)





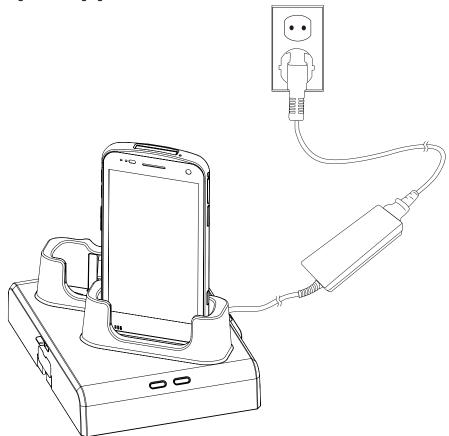
#### 2SC

2SC can charge up to 2 units of PM30 simultaneously. PM30 with PMBooster or protection case mounted can be charged.

- 1. Assemble the power adapter and power cable.
- 2. Connect it to the cradle to provide power.
- 3. Install PM30 from top to bottom.

Make sure the charging LED of the PM30 lights on (Refer to LED Indicator)

Figure 9 Charging PM30 via 2SC



**Note:** If PM30 with PMBooster mounted is installed into 2SC, PM30 is charged first and PMBooster will be charged after PM30 is fully charged.

#### Wireless charging pad

PM30 supports wireless charging. Wireless charging pad is sold separately. Before charging, remove all accessories except protective case.



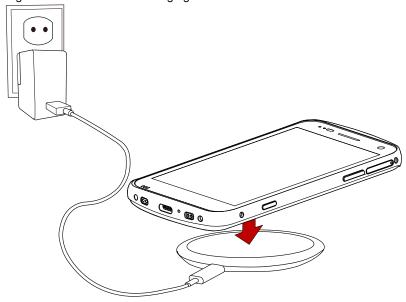
**Caution**: Always use a Point Mobile-approved charging pad. Other chargers may damage PM30. The device warranty does not cover any damage caused by the usage of non-Point Mobile charger.

- 1. Provide power to wireless charging pad.
- 2. Place the center of PM30 wireless charging area in the center of the pad.

Figure 10 PM30 wireless charging area



Figure 11 PM30 Wireless charging



- 3. Make sure the PM30 is properly aligned with following items.
  - Charging LED of the PM30 is on
  - Charging screen is displayed at a moment
  - · Battery icon changes to charging status
  - The edge of pad lights green

Figure 12 Wireless charging confirmation



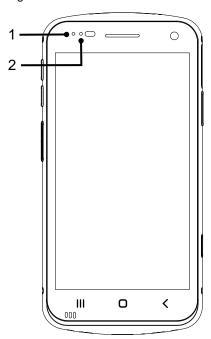
#### PMBooster (Extended battery case)

PMBooster is a case type accessory which provides extended battery capacity as 3250mAh. Connect PMBooster with PM30 and charge PM30.

PM30 with PMBooster mounted can be charged using USB Type C cable or 2SC.

## **LED** indicator

Figure 13 LED Indicator



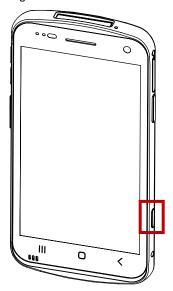
No	Indicator	Status	Indication
1 Power LED	Solid red	Charging the device (With charger) / Battery is low (Without charger)	
	Blinking red	Battery is critical low	
	Solid green	Device is fully charged	
2 Notification LED	Blinking blue	Notification existing	
	Red flash	Barcode reading failed	
	Blue flash	Barcode reading success	

### Turn on & off PM30

To turn on the device,

- Press and hold the Power button on the right side of the PM30 until **SMART BEYOND RUGGED** logo displays on the screen.

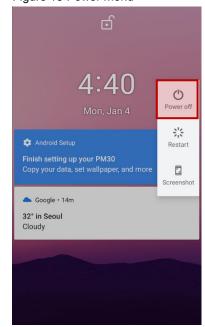
Figure 14 Power button



To turn off the device,

- Press and hold the **Power** button until the power menu is shown when the screen is on. Then, tap **Power off** among the menu.

Figure 15 Power menu



## Use a touch screen

Gesture	Description
	Tap One-finger press
	Double tap One-finger press, lift, one-finger press, lift for zoom in action
	Long-press One-finger press, wait, lift for select action
	Drag, Swipe, or Fling One-finger press, move, lift for scroll or tilt action
	Long-press drag One-finger press, wait, move, lift for pick up and move, or select multiple items action

Action	Description
$\leftarrow \stackrel{\uparrow}{\longrightarrow} \rightarrow$	Scroll  Vertical or horizontal swipe in a single direction
	Pinch Open & Close Two-finger press, move outwards and inwards, lift for zoom in / out action
	Rotate When PM30 is turning sideways, screen orientation is changing

## **Setup Wizard**

When PM30 starts very first time or boot after factory reset, Setup wizard is launched. Following the steps on the screen, set system language, Google account, Wi-Fi connection and copy the data, etc. Some settings can be skipped, but there may be restrictions on the use of system.

Figure 16 Setup wizard - main

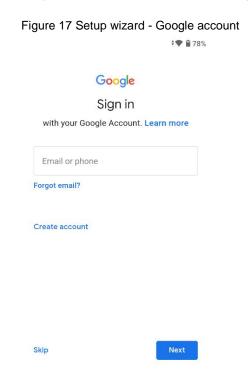
Hi there

ENGLISH (UNITED STATES) 

START

©

Emergency call Vision settings



### **Home Screen**

Home screen is a screen displayed after Setup wizard or pressing the Home button.

Figure 18 Home screen



No	Item	Description	
1	Status bar	Indicates device status and notification.	
2	Арр	Tap to run the application Long-press to see the application's options	
3	Google search	Search an item with Google	
4	Favorites tray	Place the frequently used apps	
5	App folder	Apps are organized in the folder. Tap to open the App folder	

### Status bar

Time, status icons, and notification icons are on the Status bar.

#### **Status icons**

Icon	Description	Icon	Description
LTE	LTE connected	4	Strong signal
3G	3G connected		Good signal
E	EDGE connected		Weak signal
LTE+ <b>⊿</b>	LTE+ (LTE CA) connected	×	Connection issue
HD	VoLTE enabled	×	Data disabled
+	Airplane mode	Δ	No data connection
<b>*</b>	Data communication	@	Hotspot enabled
•	Connected to a Wi-Fi network	<b>*</b>	Wi-Fi data communication
*	Connected to a Bluetooth device		
	Battery is full		Battery is partially drained
	Battery is low	Î	Battery is very low
Ē	Battery is charging		
•	Location service turned on	-(D)-	Vibrate mode
6	Speakerphone turned on	*	Phone mic is mute
503	Scanner turned on	Ö	Alarm is set

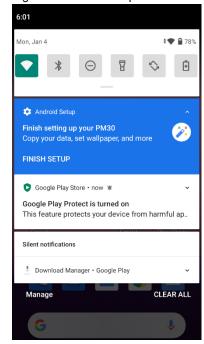
#### **Notification icons**

Icon	Description	Icon	Description
~	Missed call	F	New SMS or MMS message
~	New Email	ŏ	Connected to VPN network
	Upcoming event		Screenshot captured
	SD card removed unexpectedly	<b>==</b>	Other input method available
<u> </u>	File uploaded	<u> </u>	File downloaded
	File copied	ф	OTG device connected
•	There are more notifications		

## **Notification panel**

Notification panel displays a list of all notifications. Tap a notification to respond. To open the Notification panel, drag the Status bar down. To close the panel, swipe it up.

Figure 19 Notification panel

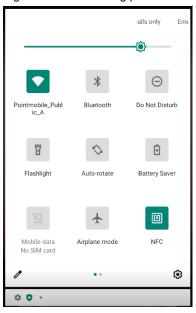


### **Quick setting panel**

Quick setting panel contains some frequently used settings such as Wi-Fi, Bluetooth, etc. To use the Quick setting panel,

- 1. Open the Notification panel.
- 2. Drag down the Notification panel.

Figure 20 Quick setting panel



3. Tap a setting icon to enable / disable the setting or long-press an icon to see more detail.

To edit the configuration of Quick settings panel,

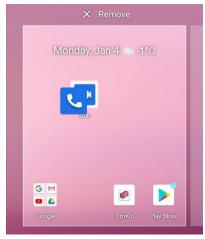
- 1. Tap / on the bottom of the panel.
- 2. By long-press and dragging the icon, customize the configuration of the panel.

## **Apps & Widget**

### App folder

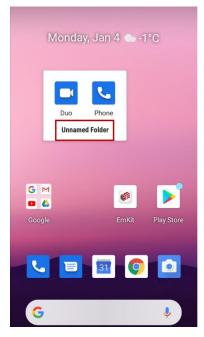
To create the app folder, long-press an app icon and drag it to another app icon.

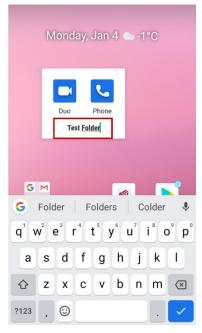
Figure 21 Create app folder



To change the folder name, tap the **Unnamed Folder** and input a new name.

Figure 22 Change app folder name



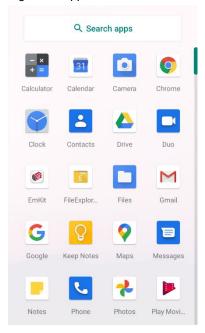


### App drawer

All installed apps are listed alphabetically in App drawer.

- To open the App drawer, swipe up the Home screen.
- To close the App drawer, swipe down the Home screen.

Figure 23 App drawer



### **Favorites tray**

To organize an app in the Favorites tray,

- 1. Long-press an app icon from the App drawer. Then, drag it slightly until the Home screen is shown.
- 2. Place the app icon in the Favorites tray.

Figure 24 Add an app to Favorites tray



#### Organize app in Home screen

To organize an app in the Home screen,

- 1. Long-press an app icon from the App drawer. Then, drag it slightly until the Home screen is shown.
- 2. Place the app icon where you want.

(To cancel to place the app, drag it to **Cancel** area and release.)

Figure 25 Place app in Home screen

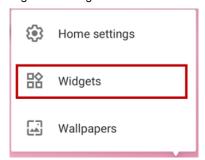


#### Widget

To add a widget in the Home screen,

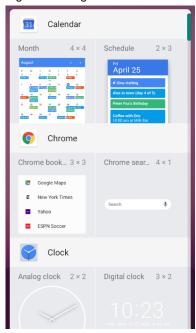
- 1. Long-press the empty space of the Home screen.
- 2. In three menus, select Widgets.

Figure 26 Widget menus



3. Among the list, tap and hold a widget you want to add.

Figure 27 Widget list



- 4. Place the widget to the Home screen by dragging.
- Note: To remove an app or a widget from the Home screen, long-press and drag it to Remove area.

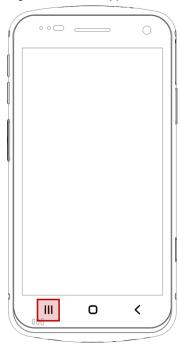
Figure 28 Remove from Home screen



## **Recently Used Apps**

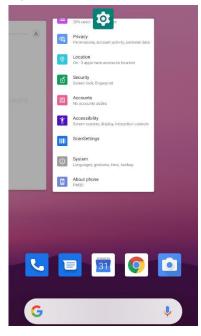
Touch Recent apps button to see recently used apps list.

Figure 29 Recent app button



From the list, tap an app to open or completely close the app by swiping it up.

Figure 30 Recently used apps



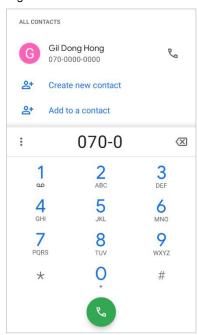
## Call

To make or receive a phone call, SIM card is required. Insert SIM card to PM30 first regarding <a href="Install">Install</a> <a href="SIM & SD card">SIM & SD card</a>.

### Making a call

- 1. Tap **Phone** from Home screen or App drawer.
- 2. Tap ito open a dialer.
- 3. Input a phone number.

Figure 31 Dialer



4. Tap 📞 or 📞 next to a searched number to make a call.

5. Control the Tap on to hang up the phone.

Figure 32 Calling screen

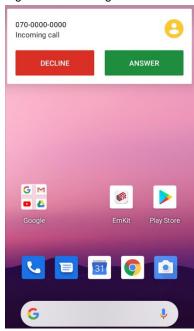


Icon	Function Name	Description
*	Mute	Mute microphone
•	Keypad	Open the keypad
4)	Speaker	Speakerphone mode
<i>و</i> +	Add call	Add another call (Enable when receiver answer the phone)

### Answering a call

Check the caller's name and number and tap **ANSWER** button to answer the phone call. Or tap **DECLINE** button to decline the phone call.

Figure 33 Receiving call



### **Contacts**

#### Add a contact

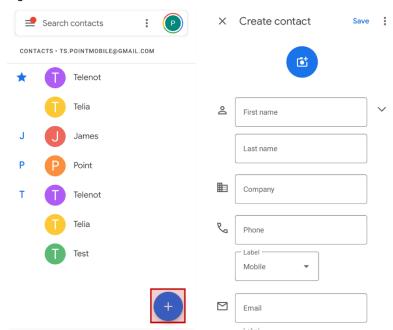
#### Add a contact via dialer

- 1. Navigate to dialer through Phone, and enter the number.
- 2. Tap Create new contact or Add to a contact to save the number.
- 3. Input additional information.
- 4. Tap **Save**.

#### Add a contact via contacts app

Navigate to **Contacts** from App drawer and tap + to add a new contact.

Figure 34 Add new contact via Contacts

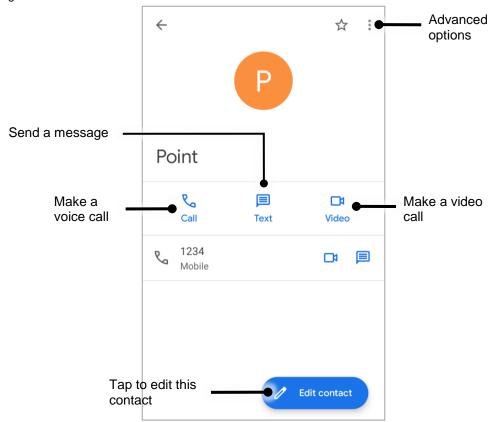


Enter the contact details and tap Save.

#### **Contact detail**

Select a contact from the list to find more detail information.

Figure 35 Contact detail



Tap • to open advanced options such as delete, share, block, etc.

Figure 36 Contact advanced options

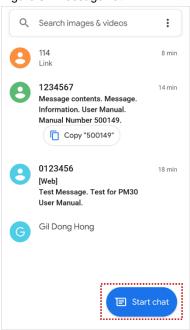


## Message

Send a message or find the received message through Message application 😑 .

- 2. Tap **Start Chat** and type the receiver's name or phone number.

Figure 37 Message list

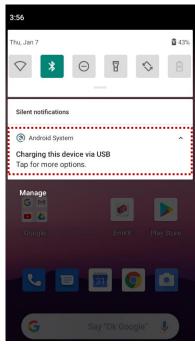


- 3. Input a message.
- 4. Tap > icon to send.

### MTP Connection with PC

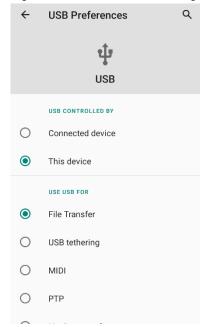
To transfer the files with a PC, connect the device to the PC via USB cable first.

1. Drag down Status bar and tap **Android System** notification to change USB preference option Figure 38 USB connection notification



2. Change the option to **File Transfer** from **No data transfer**.

Figure 39 USB Preferences setting



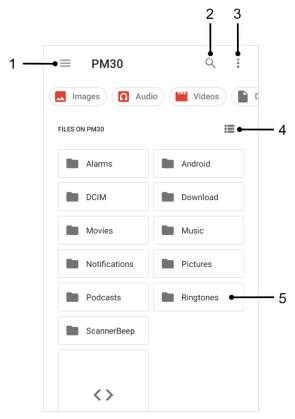
3. Now PC can recognize the connected device. Find PM30 device from file explorer of the PC.

Figure 40 File explorer on PC



## Manage the Files

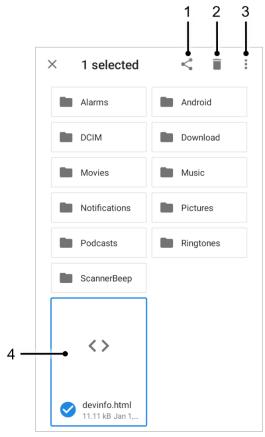
Figure 41 FileExplorer main screen



No	Description
1	Select media file type or storage
2	Search a file
3	Open the advanced option – Create a new window or folder, Select all files and folders, etc.
4	Change the view of file list
5	Tap a file or folder to open. Or long-press a file or folder to select

Long-press a file (folder) or tap the icon which is located beside of file name to select the file (folder).

Figure 42 FileExplorer screen when file selected



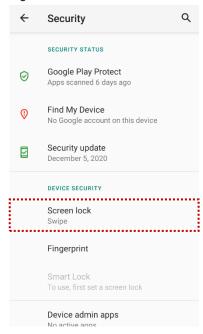
No	Description		
1	Share the file via Bluetooth / Gmail / Google Drive, etc. Sharing is possible only with files		
2	Delete the files or folders		
3	Open the advanced option  Open with: Select which app to open the file  Sort by: Sort the list by file name, size, type, etc.  Select all: Select all files and folders  Copy / Move to: Copy or move the file to a new location  Compress: Create Zip file with the selected files or folders  Rename: Rename the file or folder  Get info: Display the file information		
4	Selected file or folder is highlighted		

### Lock the Screen

Protect the device from unauthorized personnel by setting up the screen lock.

- 1. Navigate to **Settings** > **Security** 1.
- 2. Tap Screen lock.

Figure 43 Screen lock



- 3. Choose a screen lock method.
  - None: Screen unlocks immediately
  - Swipe: Swipe the lock screen to unlock (Default)
  - Pattern: Draw a pattern to unlock
  - PIN: Input a PIN to unlock (At least 4 digits)
  - Password: Input a password to unlock (At least 4 characters)

### **Fingerprint lock**

PM30 supports fingerprint lock. Enroll the fingerprint comfortable to use for unlocking the screen.

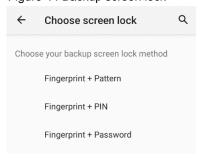
- 1. Navigate to **Settings** > **Security**
- 2. Tap Fingerprint.



#### Note: Backup Screen Lock Method

Fingerprint lock cannot be used alone. A backup screen lock method is required. Choose a method between pattern, PIN, password. (Swipe method is not allowed.)

Figure 44 Backup screen lock



- 3. (After setting the backup screen lock method) tap Next.
- 4. To enroll the fingerprint, follow the instructions on the screen; touch and lift the finger on the fingerprint sensor several times.

Figure 45 Fingerprint sensor

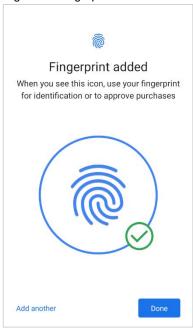


Figure 46 Enroll fingerprint



- 5. When the fingerprint is enrolled properly, **Fingerprint added** screen is displayed.
- Tap **Done** to finish adding fingerprint or tap **Add another** to add another fingerprint (Up to 5 fingerprints can be added).

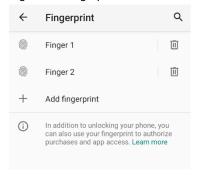
Figure 47 Fingerprint added screen



7. Find the list of added fingerprints.

Delete a fingerprint by tapping trash can icon  $\overline{\mathbf{u}}$  or rename by tapping the fingerprint name.

Figure 48 Fingerprint list



8. To unlock the screen, touch the fingerprint sensor with the finger enrolled.

(Fingerprint unlock works when the screen is turned off as well as the lock screen.)

### **Use the Buttons**

#### Screen capture

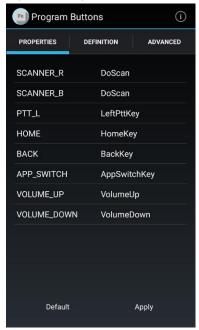
To take a screenshot, press and hold power button and volume down button simultaneously. The screenshot image will be saved to **Pictures** > **Screenshots** folder in the internal storage.

### **Program buttons**

All buttons on the PM30 except power button can be optimized as you want. To map the button to other functions from default,

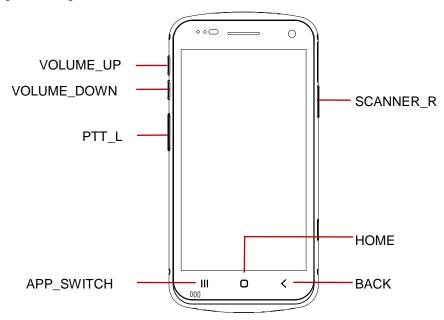
- 1. Navigate to EmKit 🃦 > Program Buttons 🖪
- 2. Select a button from the list

Figure 49 Program buttons - button list



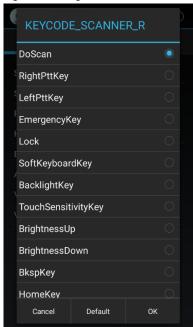
Refer to the figure indicating button code name in the next page.

Figure 50 Program buttons - PM30 button code name



- Note: SCANNER\_B is the trigger button on the sled accessory (gun handle or RF300).
- 3. Choose one function you want to remap

Figure 51 Program buttons - function list



- 4. Tap **OK**
- 5. After changing all key mapping, tap **Apply** to save the changes

## **Settings**

There are two ways to go to **Settings**:

- Open the App drawer and tap Settings
- Open the Quick setting panel and tap gear icon

### Adjust display brightness

To adjust the display brightness level,

- · Open Quick setting panel and adjust display brightness bar
- Go to Settings 🔯 > Display 🐠 > Brightness level

Figure 52 Normal brightness level

Figure 53 High brightness level(higher than 80%)





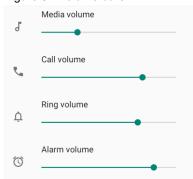


**Caution:** Using high brightness levels for long periods may cause eye strain and increase battery consumption.

## **Adjust sound**

To adjust sound volume, go to **Settings**  $\triangleright$  **Sound**  $\triangleleft$  and control the Media, Call, Ring, Alarm volume bars.

Figure 54 Volume bars





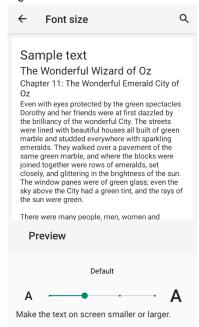
**Caution:** Using high volume levels for long periods may cause ear strain and increase battery consumption.

## Adjust font size

If the font size of the screen is too small or too large, adjust the font size.

- 1. Go to **Settings** > **Display**
- 2. Tap Advanced
- 3. Tap Font size
- 4. Referring to the **Preview**, set the font size

Figure 55 Set font size

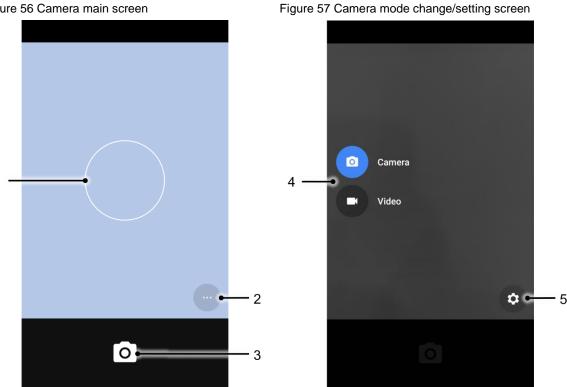


## Camera

PM30 has 2 cameras on the front side and the rear side. To use the camera, open App drawer and tap Camera application .

Figure 56 is a main screen of Camera application, and Figure 57 is a screen that is displayed when you swipe the screen to right.

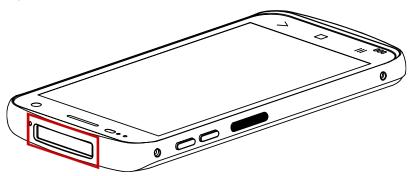
Figure 56 Camera main screen



No	Name	Description		
1	Focus zone	You can change the focusing area by touching the other area		
2	Advanced camera option	: Set timer : Display the grid on the screen : Activate or Deactivate HDR  **A : Set flash mode (Activate / Deactivate / Auto mode)		
3	Shutter button	Take a picture or recode a video		
4	Mode change button	Change the Camera or Video mode		
5	Advanced camera setting	Set resolution & quality of picture Enable / Disable saving location and manual exposure		

Scanner is placed on the top of the PM30. Optimize the scanner settings for working environment and improve the efficiency.

Figure 58 PM30 scanner location

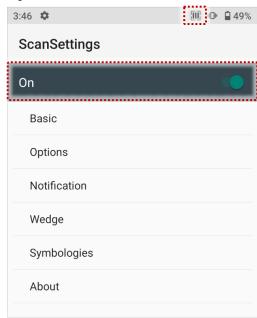


### Turn on / off the Scanner

The scanner is turned off by default. To turn on the scanner, follow the steps.

- 1. Go to EmKit or Settings and tap ScanSettings.
- 2. Tap toggle button to turn on/off the barcode scanner.

Figure 59 Turn on scanner



3. Check if the scanner icon ( ) is placed on Status bar.

## **ScanSettings**

When the scanner is turned on, scanner setting menus will be displayed. ScanSettings consists of

- Basic
- Options
- Notification
- Wedge
- Symbologies
- About

#### **Basic**

Control the scanning options and wedge mode options.

- 1. Scanning
  - Change the scanner's trigger timeout and set Auto scan & Continuous scan.
  - Enable or disable the TouchScan, which is a software scanner button. Place a scan icon in any position and tap the icon to read a barcode.

Figure 60 ScanSettings - Basic

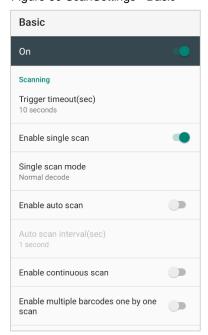
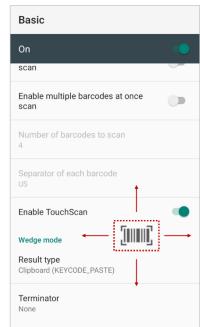


Figure 61 ScanSettings - TouchScan



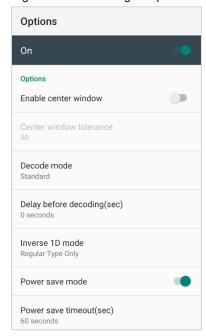
#### 2. Wedge mode

- · Change the result type of decoded data among the below list.
- User Message
- · Keyboard Event
- Clipboard (KEYCODE\_PASTE)
- Clipboard (Ctrl + V)
- · Intent Broadcast
- Custom Intent
- Set Terminator as,
- None
- Space
- Tab
- LF
- Tap & LF

### **Options**

- Enable / Disable the center window, Aimer, Illumination.
- Set Decode mode & Power save mode.

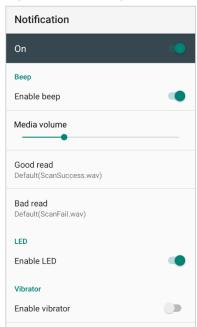
Figure 62 ScanSettings - Options



#### **Notification**

Control the beep sound, LED and vibration option.

Figure 63 ScanSettings - Notification

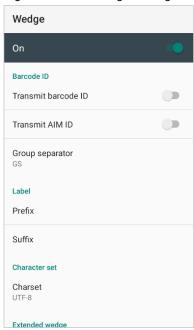


### Wedge

Set below items in Wedge settings

- Barcode ID
- Aim ID
- Group separator
- Prefix
- Suffix
- Character set
- Extended Wedge

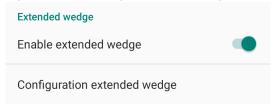
Figure 64 ScanSettings - Wedge



### **Extended wedge**

PM30 supports Extended wedge that allows to edit the decoded data. Tap **Enable extended wedge** toggle switch and then set a rule in **Configuration extended wedge**.

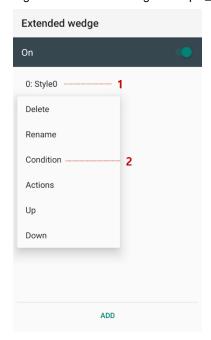
Figure 65 ScanSettings - Extended wedge



For example, make a rule that add a string "Point Mobile" at the start of decoded data whenever decoding CODE128.

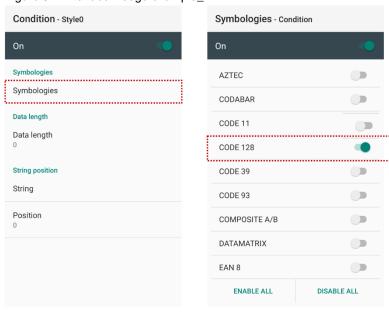
1. Tap Style (1) and select Condition (2).

Figure 66 Extended wedge example\_1



2. Tap **Symbologies** and select **CODE128** among the symbologies.

Figure 67 Extended wedge example\_2



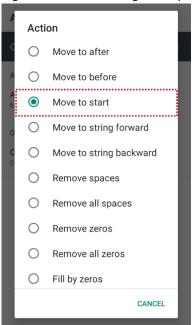
3. Tap Style (1) and select Actions (2).

Figure 68 Extended wedge example\_3



4. Tap ADD and select Move to start to point the start of the decoded data.

Figure 69 Extended wedge example\_4

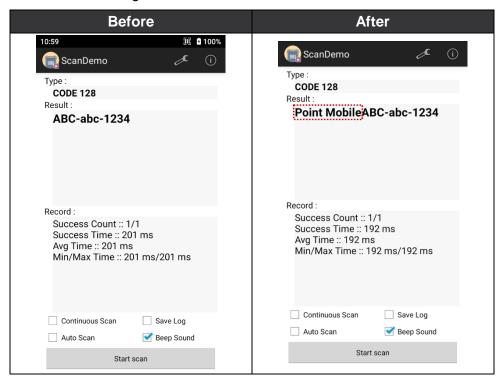


5. Add another action of which action type is Send string. Set value as "Point Mobile".

Figure 70 Extended wedge example\_5



6. "Point Mobile" string will be added to decoded CODE128 data.



### **Symbologies**

Enable or disable the specific symbology or set detail options. By tapping each symbology name to access detail options.

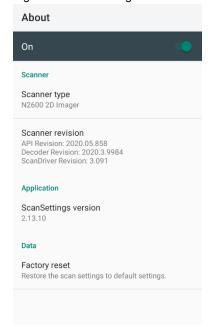
Figure 71 ScanSettings - Symbologies



#### **About**

Find the scanner information or restore the scanner settings to default.

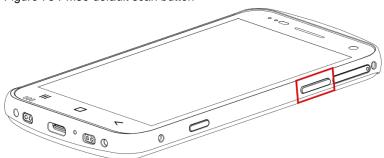
Figure 72 ScanSettings - About



#### Scan a Barcode

Keep the distance as aim the barcode while pressing the scan button on the left side of the PM30. If another button is set as scan trigger using Program buttons (Refer to <u>Use the Buttons – Program buttons</u>), it can trigger the scan action, too.

Figure 73 PM30 default scan button



### Ideal barcode reading



Place the barcode within the green dot aimer.



Even if the green dot aimer is covering only part of barcode, PM30 can read the barcode if it is aiming enough area.

#### **Bad barcode reading**

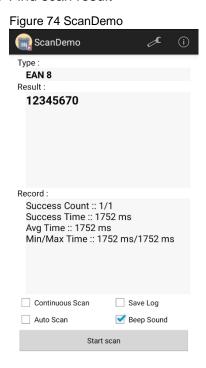


Keep the distance that the green dot aimer can cover the barcode enough.

### **ScanDemo**

Using Scan Demo app, demonstrate the scanning feature.

- 1. Execute EmKit 📦 > ScanDemo 📄.
- 2. Scan a barcode by pressing the scan button on the device or tapping **Start scan** button on the screen.
- 3. Find scan result



## Mobile Network (LTE SKU Only)

PM30 LTE SKU (PM30G6K03DHE0F) supports mobile network. To connect mobile network, SIM card is required. Insert SIM card into PM30 first referring <a href="Install SIM & SD card">Install SIM & SD card</a>.

After inserting the SIM card, reboot the device. When network is connected, a network icon will be appeared on the status bar.

Figure 75 Mobile network icon



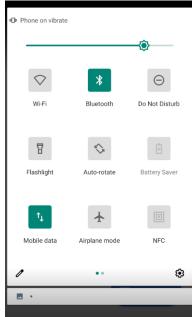
Find network information and adjust the network settings in **Settings** > **Network & internet** 

This setting menu can also be accessed by long-press the Mobile data icon in Quick setting panel.

Figure 76 Mobile network setting



Figure 77 Quick setting panel - mobile network



#### Wi-Fi

To turn on and connect a Wi-Fi,

- 1. Go to Settings 🔯 > Network & internet 🤝 > Wi-Fi.
- 2. Tap toggle button to enable Wi-Fi.
- 3. Device searches for nearby Wi-Fi signals and lists them in order of signal strength.
- 4. Select a Wi-Fi SSID to connect.
- 5. The message **Connected** under the SSID means the device complete to connect to the Wi-Fi.



Note: There are Open Wi-Fi network and Secured Wi-Fi network. You can tell those apart by lock icon (♠) in the nearby Wi-Fi list.

To connect the secured Wi-Fi network, you need to enter the password.

Figure 79 Open Wi-Fi Network



If there is a saved Wi-Fi network, simply turn on the Wi-Fi through the Quick setting panel. The saved network will be connected automatically.

Figure 81 Wi-Fi in Quick setting panel



#### **Bluetooth**

#### Turn on / off

Bluetooth is turned off as default. There are two ways to turn on the Bluetooth,

- Open quick setting panel and enable Bluetooth \*

Figure 82 Bluetooth in Quick setting panel



- Go to Settings 🔯 > Connected devices 🙃 > Pair new device

#### **Pair and Connect**

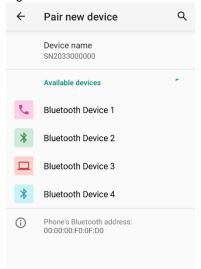
Bluetooth is turned off as default. To turn on the Bluetooth and connect with a new device,

- 1. Go to Settings 🔯 > Connected devices 🛅
- 2. Tap Pair new device.

(Bluetooth will be turned on automatically)

3. Select the device you want to pair among Available devices list.

Figure 83 Bluetooth available devices



4. Follow instructions on the screen (Pairing code or pairing confirmation dialog) and tap PAIR.

5. When the connection is succeeded, the connected device name is listed in CURRENTLY

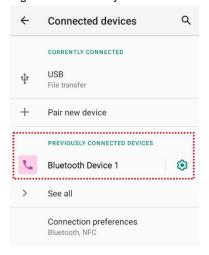
#### CONNECTED

Figure 84 Bluetooth currently connected



To connect a device previously connected, select the device name from the **PREVIOUSLY CONNECTED DEVICES** list.

Figure 85 Previously connected devices



## **Unpair and Disconnect**

To unpair the device, select the name of the device you want to unpair from **CURRENTLY CONNECTED** list and tap **FORGET** [II].

Or tap **DISCONNECT** X to disconnect only and not unpair.

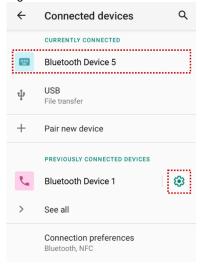


### Change the Bluetooth device details

Select a device name from **CURRENTLY CONNECTED** or tap **\$\pi\$** icon next to the device name from **PREVIOUSLY CONNECTED DEVICES** list.

If no devices are listed under the PREVIOUSLY CONNECTED DEVICES, tap See all.

Figure 87 Bluetooth device detail

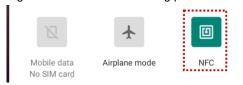


- To change the device's name, tap / on the top of the screen
- Turn other settings on or off (Available on some devices)

## **NFC (Near Field Communication)**

NFC is enabled by default. But if NFC does not work, make sure the NFC III is enabled from the Quick setting panel.

Figure 88 NFC in Quick setting panel

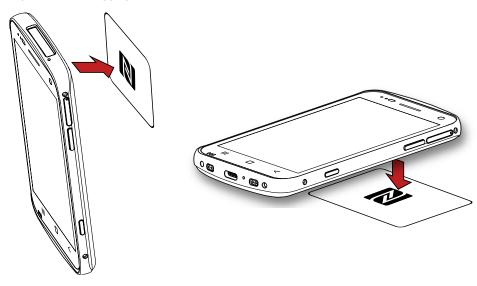


PM30 has an NFC antenna on the rear side. Check NFC antenna location and bring close the NFC tag to antenna as below.

Figure 89 NFC antenna location



Figure 90 NFC tagging



#### **RFID**

Connect PM30 to RFID reader, RF300 (sold separately). Devices can be connected with each other through a wired connection or Bluetooth connection. For both connect methods, RFID Control application is required. Download RFID Control from <u>Service Portal</u> and install the app on the PM30.



Note: Find more detail in RF300 User manual and RFID Control User guide.

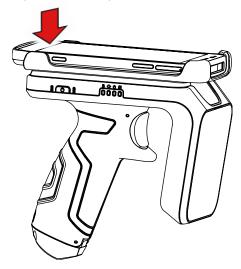
To attach the PM30 to RF300,

 Insert the PM30 into the retention fixture of the RF300 from the top Figure 91 Installing PM30 to RF300\_1



2. Push the bottom side of the PM30 down

Figure 92 Installing PM30 to RF300\_2



## **System Information**

There are two ways for checking system information, on settings and on EmKit.

### **On Settings**

Go to **Settings** > **About phone** . Following information can be found.

- Device name
- Phone number
- Emergency information
- · Legal information & Certificates
- · Model & SIM status
- Hostname
- Android version
- IMEI
- IP address
- Wi-Fi MAC address
- · Bluetooth address
- Build number

#### On EmKit

- Processor information
- Version information (Android version, OS image version, SDK version, etc.)
- Manufacturer information (Serial number, Part number, etc.)
- Device information (Scanner, Camera, Audio, Display, etc.)
- Battery information (Battery charging status, etc.)
- App version information (Version of EmKit apps)

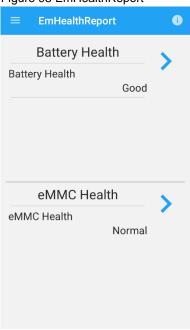
### **Check Device Health**

EmHealthReport is a solution that provides the device's battery and eMMC health.

Monitor the battery and eMMC status to foresight their lifetime or find the cause when there is a battery problem such as cannot charge the device or rapid battery discharge.

To use, open **EmKit** and launch **EmHealthReport** . You can see the simple device health information on main screen. To find detailed information, tap each blue arrow on the right side of the screen.

Figure 93 EmHealthReport



#### Battery Health

- Battery Level
- Battery Health
- Battery Voltage
- Battery Temperature
- System Temperature
- Current Smart Charging mode

#### • eMMC Health

- Pre-EOL Information
- Device life time estimation type A
- Device life time estimation type B

## **OS Update**

Periodic update improves the performance of the device. Point Mobile provides up-to-date OS version via Service Portal and FOTA. Update the device via storage, OTG port, and FOTA server. Depending on the workspace environment, choose more suitable method.



**Note:** Please backup your data before starting the update process.

#### OS update via storage

To update the OS using storage,

- 1. Download an OS image file into the root folder of microSD card or device internal storage
- 2. (In case of using SD card) Insert SD card to the device and then turn the device on
- 3. Go to Settings 🔯 > System 🕦 > Advanced > System Update
- 4. Check if the OS image file shows up under AVAILABLE VERSIONS

Figure 94 OS update via storage



5. Tap **UPDATE** to start the update process



**Note:** If the OS image file doesn't show up in **AVAILABLE VERSIONS**, check the file is placed in the root folder of storage. System only can recognize the file in the root folder.

### OS update via OTG port

PM30 supports the USB OTG feature.

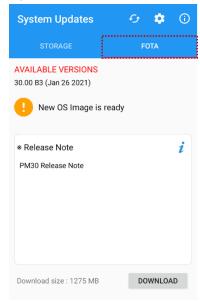
- 1. Prepare a formatted USB flash drive for OS update
- 2. Copy an OS image file to the root folder of the flash drive
- 3. Connect the flash driver to the PM30
- 4. Go to Settings 🔯 > System 🕦 > Advanced > System Update
- 5. Check if the OS image file shows up under AVAILABLE VERSIONS
- 6. Tap **UPDATE** to start the update process

### OS update via FOTA

If PM30 can connect to a network, use the FOTA server for the update.

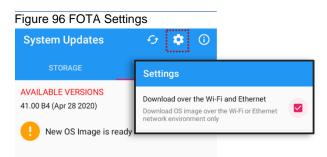
- 1. Connect the device with a network
- 2. Go to Settings 🔯 > System 🕦 > Advanced > System Update
- 3. Tap FOTA tab or Swipe left to move to FOTA tab
- 4. If there is an OS version newer than device's one, the server shows the new OS information

Figure 95 OS update via FOTA



- 5. Tap Download
- 6. Tap OK on the OS Update dialog to start to download the OS image file
- 7. To complete the update, rebooting is required. Tap **OK** on the **Restart required** dialog to restart the device
  - •

**Note:** Basically, OS update via FOTA works over Wi-Fi or Ethernet only. To enable the OS update over Mobile Network too, uncheck the setting value in FOTA Settings. Downloading over the Mobile network may result in additional charges.



## **Factory Data Reset**

When PM30 work abnormal or there is a need to reset the device, follow the steps below to perform a factory data reset.

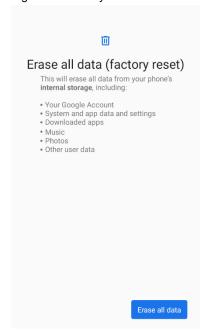


**Caution**: Factory data reset will erase all personalized settings and data saved in the device, such as Google account, apps, user data, etc. And factory data reset cannot undo.

### Factory data reset via Settings app

If the device can be turned on and access Settings,

- 1. Navigate to Settings > System > Advanced > Reset options
- 2. Tap Erase all data (factory reset)
- After being aware that factory reset will erase all data from the internal storage, tap Erase all data Figure 97 Factory data reset

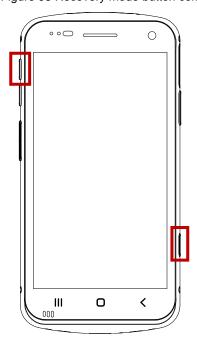


4. Tap Erase all data again to start the factory reset process

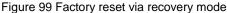
### Factory data reset via recovery mode

If device works abnormal so does not turn on, try to perform factory data reset through Android recovery mode.

1. Press and hold **power button** and **volume up** buttons simultaneously when PM30 turned off Figure 98 Recovery mode button combination



- 2. After short vibration, release the power button
- 3. Using the keys below, select Wipe data/factory reset
  - Move down / up Press volume down / up button
  - **Select the menu** Press power button
- 4. After wiping the data, select **Reboot system now**





# **Accessories**

PM30 supports below optional accessories.

Category	Accessory Name	Usage
Sled type	Gun handle	Provide additional scan trigger button (Programmable)
	RF300	Reading UHF RFID tags
	SSC (Single Slot Cradle)	Charge PM30 with sled accessory
Charging cradle	2SC (2 Slot Cradle)	Charge PM30 and PM30 with PMBooster or protection case
Wireless charging	Wireless charging pad	Charge PM30 wirelessly
Extended battery case	PMBooster	Provide extended battery capacity to PM30
Protective case	Protective case	Protect PM30 from physical damage

#### **Gun Handle**

Attach a gun handle to PM30 and use additional programmable button. The button is used for triggering scanner usually.

Figure 100 PM30 with gun handle



## RF300 (UHF RFID Reader)

RF300 is mounted on the PM30 and used to read RFID tags. To connect the devices, RFID Control application is required. For more detail, see <a href="RFID">RFID</a> chapter or RF300 User Manual.

## **Accessories**

## Single Slot Cradle (SSC)

SSC is a charging cradle for a PM30 with sled type accessory mounted. SSC can charge,

- PM30 with RF300 mounted
- PM30 with gun handle mounted

PM30 and RF300 will be charged simultaneously when using SSC.

For more detail, find Charge the device - Charging with Cradle chapter or SSC Quick start guide.

## 2 Slot Cradle (2SC)

2SC is a charging cradle which can charge 2 unit of PM30 simultaneously. 2SC can charge,

- PM30 alone
- PM30 with PMBooster
- PM30 with protective case

If a PM30 with PMBooster mounted is installed into 2SC, PM30 is charged first and after fully charging the PM30, PMBooster will be charged.

For more detail, find Charge the device - Charging with Cradle chapter or 2SC Quick start guide.

## **Wireless Charging Pad**

PM30 supports wireless charging. Wireless charging pad can charge,

- PM30 alone
- · PM30 with protective case

Refer to Charge the device – Wireless charging chapter to find out how to charge PM30 by wireless charging pad.

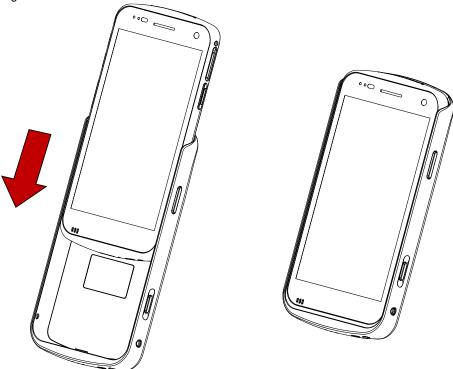
# **Accessories**

#### **PMBooster**

PMBooster is an extended battery case for PM30. PMBooster includes a rechargeable 3250mAh Li-ion battery so it can charge the PM30 through USB Type C connector.

To use PMBooster, slide the PM30 into PMBooster top to bottom as below figure. Before installing the PM30, remove all mounted accessories from PM30.

Figure 101 Insert PM30 to PMBooster



PM30 with PMBooster mounted can be charged using USB Type C cable or 2SC.

For more detail, find PMBooster Quick start guide.

# Safety Information

## **Battery Safety Information**

Follow battery safety guidelines in this manual for safe usage and disposal of Li-ion batteries. Improper battery usage may result in an explosion, fire, or other critical hazards.

#### **Battery Usage & Disposal Guidelines**

- Use only Point Mobile approved batteries and charging accessories. Other batteries and charger may damage the device.
- 2. Do not disassemble or modify the battery. Do not bend, shred, deform the battery.
- 3. Do not expose the battery to excessive heat or cold. Do not place the battery into a microwave oven or dryer.
- 4. Do not short-circuit the battery or allow a foreign object to battery contacts.
- 5. Do not burn, expose to water, or other liquids the battery.
- 6. If battery leakage is observed, avoid any contact with the skin or eyes. If contact has been made, wash the affected area with water for 15 minutes, and seek medical attention.
- 7. Follow the local regulations for the disposal of used batteries.
- 8. Do not store or charge the battery in direct sunlight or in areas prone to get hot such as in a parked vehicle, near a heat duct, or close to other heat sources.

#### **Battery Charging Guidelines**

- 1. Do not charge the battery in or near areas with materials that could obstruct charging or cause a short-circuit.
- 2. Do not charge the battery in the excessive hot or cold area.
- 3. Separate the charger from the battery as soon as possible when the battery is fully charged.
- 4. Charge it at least once every six months to prevent full discharge and keep the performance, when you are not using the battery for a long period.



**Notice:** The battery is consumable goods. Point Mobile provides warranty for battery in 6 months after purchase.

If you suspect the battery swelling, change the battery and contact Point Mobile to use safely.



## Point Mobile. Co., Ltd.

#### Offline

Tel: +82-2-3397-7870~1 ARS: +82-1800-3010 Fax: +82-2-3397-7872

Address: 9F Kabul Great Valley, 32, Digital-ro 9-gil,

Geumcheon-gu, Seoul, Korea 08512

#### **Online**

Website: https://www.pointmobile.com E-mail: pm\_support@pointmobile.com